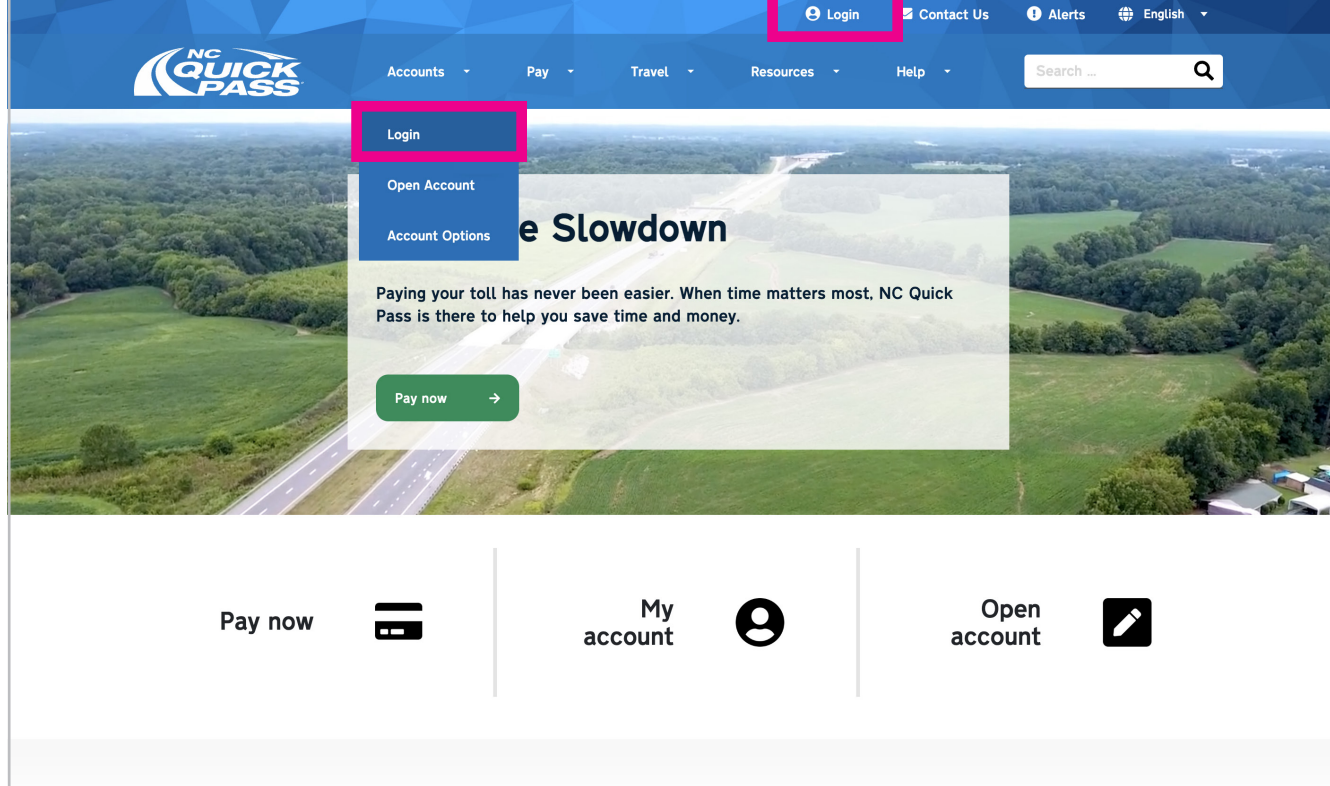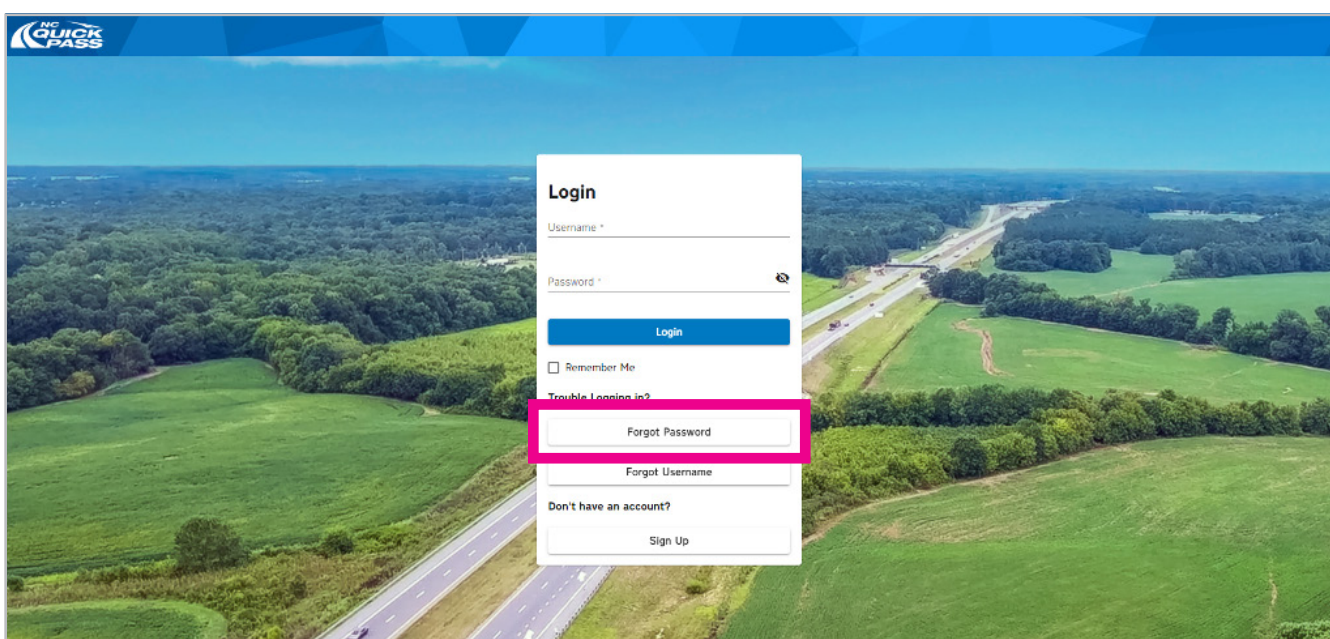# Forgot Your Password

Follow this step-by-step guide on retrieving your password
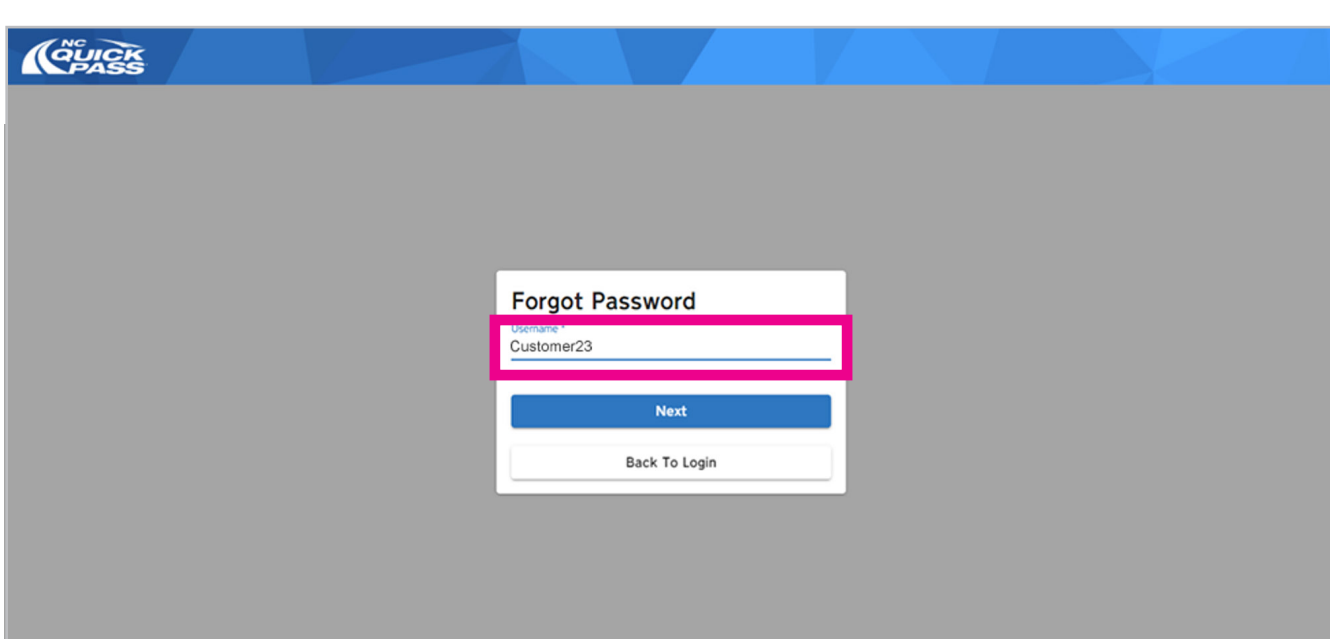
1 Go to **ncquickpass.com** and select **Login**.
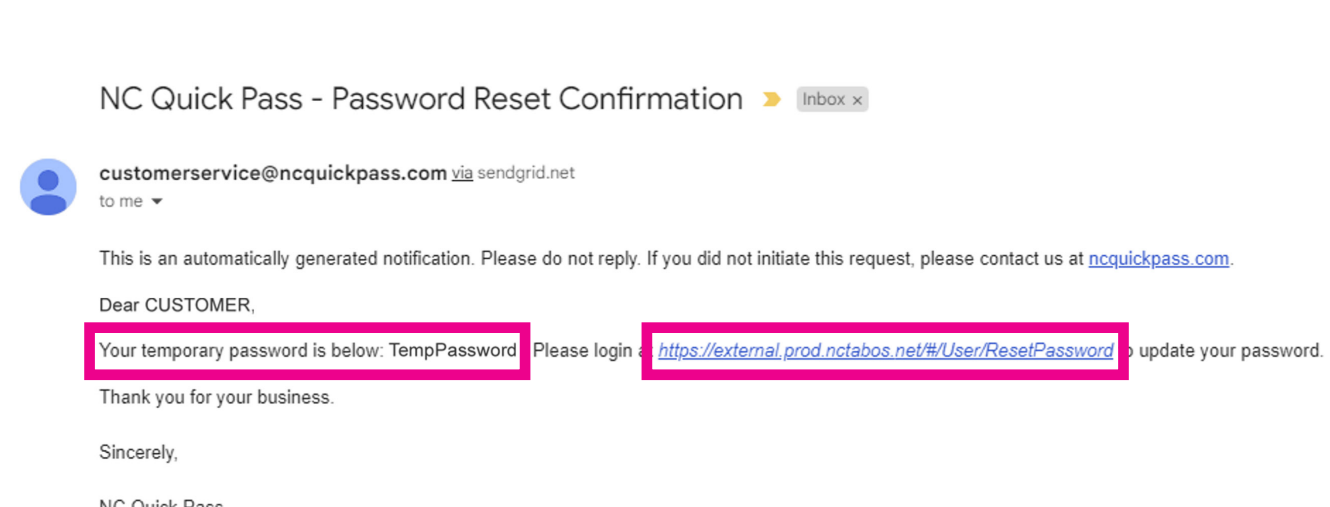

2 If you forgot the password to your NC Quick Pass account, select **Forgot Password**.
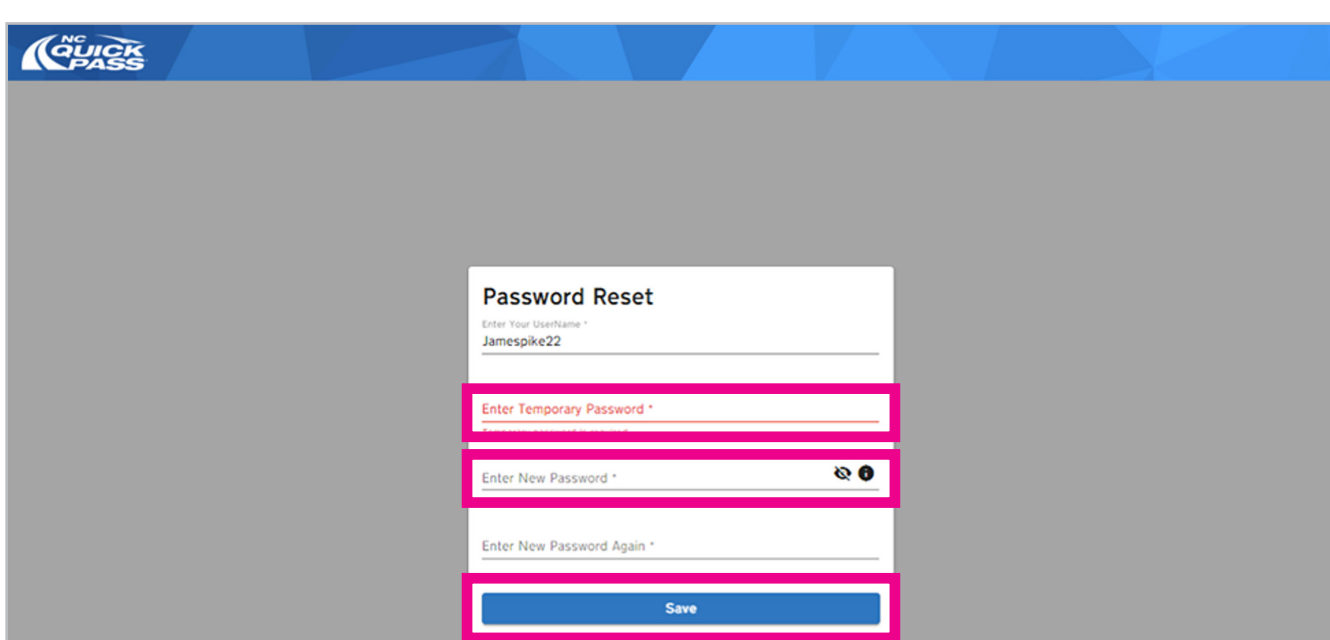

3 Enter your **Username** and then select **Next**.

4 NC Quick Pass will send you an email with a temporary password. Select the link to be directed to the **Password Reset** screen.

5 Once on the **Password Reset** screen, enter your username, and type your temporary password from the email into the **Enter Temporary Password** field. Enter a new password twice in the **Enter New Password** fields. Select **Save** and you're all done.

Get a free NC Quick Pass Sticker.

Save 50% on tolls.

For more information, visit **ncquickpass.com**.